



Blueoak
Database Engineering

DATABASE PERFORMANCE TUNING

**Are you losing revenue because
your database application is
suffering from poor performance?**



***Blueoak's skilled engineers can
identify and solve database
performance problems.***

Business benefits

Reduce operating expenses

A well-tuned database application requires less infrastructure resources:

- ▶ Fewer calls to the Helpdesk
- ▶ Less internal operational support

Maximize your computer hardware investments

A tuned database application will require a less powerful machine, and limits impact on the network by reducing network-chatter

Increase end-user productivity

When the application is running efficiently, end-users don't have to wait for online results or nightly reports

Improve end-user satisfaction and retain customers

Poor application response time frustrates users and may drive customers away.

What We Do

Blueoak's approach to every engagement is to minimize or eliminate surprises for both parties. To that end, we will work with your team to do an up-front eight-hour due diligence assessment of your business needs at no charge to you. Typically, this results in the identification of your critical issues and a high level plan for how we can address them. In most cases, we will present several options and the associated cost-benefit analyses (time-risk-cost) that support each option. We will also provide a detailed statement of work with associated timeframes, costs, resources and deliverables before we begin any billable engagement with you.

Need immediate attention? Is your application unusable? Are customers ready to leave? Is the bottom line in jeopardy?

Blueoak provides "SWAT" services for such occasions. When a call comes in, a team of top engineers is immediately assigned to your issue and will work with your company relentlessly to resolve the issue to your satisfaction.

Clients

The majority of **Blueoak**'s clients are repeat customers:

ALTARUM

PURECARBON, INC

SUN MICROSYSTEMS

COMPUTER ASSOCIATES

SILICON GRAPHICS, INC

SYBASE, INC

COMPUTER PRESS

STATE OF MICHIGAN

VW/AUDI

Blueoak *Guarantees Your Satisfaction!*

Our pledge to you is that we will only take on projects where we can provide a measurable benefit. Our work is guaranteed to be within your defined specifications and to meet any up-front, mutually negotiated statement of work. Further, we will not accept payment or we will offer future services credits for any work or deliverables deemed unacceptable by you.

We can offer this guarantee because we are so confident in our spirit of service philosophy toward every customer relationship, and because each and every **Blueoak** employee brings a “whatever it takes” attitude to every engagement. Our mantra is always to be humble, offer meaningful solutions, and to over-deliver on expectations.

DBMS Serviced

We have a wide variety of real-world performance expertise across all major and Open Source DBMS platforms. These include, but are not limited to, the following:

DB2/UDB
MYSQL
ORACLE

POSTGRESQL
SQL SERVER
SYBASE

Please contact your sales representative if your DBMS is not listed.

Languages

ANSI SQL
C/C++
DB2/SQL
JAVA/J2EE

ORACLE PL/SQL
SYBASE T-SQL
SQL SERVER T-SQL

Contact Information

For more information, please email sales@blueoakdb.com or contact your area representative: